



**2023 Water Utility Rate Update Survey**

Thank you for participating in this survey. Please answer questions with the appropriate responses, or your survey will not qualify.

**QUESTION 1 - Do you own, rent or manage property in the city of Bismarck:**

- Own
- Rent
- Manage
- None of the above

**QUESTION 2 - What type of property do you occupy:**

- Single-family home
- Business
- Condo or twin home
- Non-profit
- Apartment
- Park
- Manufactured Home
- Other \_\_\_\_\_

**QUESTION 3A - Are you in favor of a different water utility rate structure:**

- Yes
- No
- Unsure

*If YES or UNSURE complete the next 3 questions.*

**QUESTION 3B - Rank the following water/sewer usage rates under review with 1 being the most desirable, through 4 as the least desirable OR select UNSURE:**

- Unsure
- Updated 5-tiered rate structure (single-family)      1                      2                      3                      4
- Revamped 4-tiered rate structure (single-family)      1                      2                      3                      4
- Flat rate per property class                                      1                      2                      3                      4
- Flat rate city wide    1                      2                      3                      4

**QUESTION 3C - Please rank the following monthly minimum structures with 1 being the most desirable, through 3, which is the least desirable, or select UNSURE:**

- Unsure
- Option A recovers half of the normal operations and maintenance costs                                      1                      2                      3
- Option B recovers a combination of normal and high-demand operations, maintenance costs                                      1                      2                      3
- Option C recovers replacement and expansion of infrastructure costs rather than recovering operations and maintenance costs through monthly minimums                                      1                      2                      3

**QUESTION 3D - Based on your ranking of questions 3B and 3C, rank the following as the most important consideration to you? 1 is the most important, to 5 which is the least important OR select UNSURE:**

Unsure

Customer Affordability	1	2	3	4	5
Proportional Equity	1	2	3	4	5
Administrative Ease	1	2	3	4	5
Consistency with Industry Practice	1	2	3	4	5
Transparency	1	2	3	4	5

**QUESTION 4 - How many units of water are typically used in winter months at your property? In summer months?**

• Winter \_\_\_\_\_ Summer \_\_\_\_\_

Note: If you are unsure of the units of water your property uses, sign up for water analytics at <https://www.bismarcknd.gov/1699/Water-Analytics>.

**QUESTION 5 - Rank the order by which you prioritize water use at your property with 1 being the most important through 6 as the least important:**

• Fire Protection	1	2	3	4	5	6
• Drinking/Cooking	1	2	3	4	5	6
• Showering/Bathing	1	2	3	4	5	6
• Cleaning/Household Appliances/Laundry	1	2	3	4	5	6
• Business Productions/ Functions	1	2	3	4	5	6
• Lawn & Landscaping Maintenance/ Outdoor Use	1	2	3	4	5	6

**QUESTION 6 - Have you reviewed the additional information materials provided on the City of Bismarck website and/or at the informational Open House(s):**

- Yes, reviewed both
- Reviewed information on the website
- Reviewed information at public information open houses
- No, reviewed neither

**QUESTION 7A - Additional comments/questions/concerns:**

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**QUESTION 7B - Contact Information (Name, Address, Phones, Emails, Etc.)**

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